Instructional Design and Access Services

Instructional Design and Access (IDA) exists to support all instructional staff with pedagogical and technical training and advice, troubleshooting, and assistance with accessibility needs. IDA is part of the Media Resources Center and can be reached by email at IDA@wichita.edu.

This guide outlines the services IDA does and does not offer at this time. Any instructional staff wishing to utilize the services below should contact the office via email for an appointment. However, if you are facing a specific technical problem, please submit a ticket through OneStop.

What IDA Offers

Course design and training:
> We can help with the design of your online, face-to-face, or hybrid course. We work with instructors to assess obstacles to learning and help find ways to improve courses using available WSU resources.

Online, hybrid, and face-to-face pedagogy training:
> We work with all instructors, and especially those who are new to teaching, as they work to develop courses

Blackboard and accessibility labs:
  We offer weekly drop-in labs for instructional staff to have Blackboard and accessibility problems assessed, receive some immediate training, and get insight and advice. Contact us for the current schedule.

Right-now questions:
  If you have a question that will not wait for a lab, send it to us at IDA@wichita.edu and let us help.

What IDA Does Not Offer

Unfortunately, like all other offices on campus, IDA's staff and resources are limited. At this time, we do not offer the following services:

Course building:
  We can train instructors in all aspects of course building in Blackboard, but we do not generally offer course building services. An exception would be for fully online classes in fully online programs when directed to offer this service by the Office of Online Learning.

Document and other accessibility remediation:
  Document and course remediation for accessibility is supported at this time only through training on existing standards and necessary equipment.

Captioning services:
  IDA trains instructors how to use available tools such as Panopto and YouTube to caption their own videos, and we can direct instructors to inexpensive paid services for captioning. We do not offer captioning services in this office.

Course editing:
  While IDA regularly reviews courses and, therefore, often identifies editing needs, we do not provide editing services directly. However, we will always notify instructors of what we see as editing needs (due dates, dead links, etc.).